

International Journal of Business and Management Invention

e-ISSN: 2319 – 8028 *p-ISSN:* 2319 – 801X

CERTIFICATE

It is certify that the paper entitled by "AI - Driven Customer Relations Management (CRM)" has been published in International Journal of Business and Management Invention (IJBMI).

Your article has been published with following details:

Author's Name:	<i>G.SATHYAMOORTHY</i>
Journal Name:	International Journal of Business and Management Invention (IJBMI)
Journal Web:	www.ijbmi.org
Journal Type:	Online & Offline
Review Type:	Peer Review Refereed
Publication Year:	2024
Publication Month:	Мау
Vol No.:	13
Issue No.:	05



Editor-In-Chief International Journal of Business and Management Invention (IJBMI) E-mail ID: ijbmi@invmails.com Web: www.ijbmi.org

Impact Factor: 4.72

UGC Approval Serial Number: 4485 & UGC Journal Number: 46889



International Journal of Business and Management Invention

e-ISSN: 2319 – 8028 *p-ISSN:* 2319 – 801X

CERTIFICATE

It is certify that the paper entitled by "AI - Driven Customer Relations Management (CRM)" has been published in International Journal of Business and Management Invention (IJBMI).

Your article has been published with following details:

Author's Name:	Dr. R. PATTABIRAMAN
Journal Name:	International Journal of Business and Management Invention (IJBMI)
Journal Web:	www.ijbmi.org
Journal Type:	Online & Offline
Review Type:	Peer Review Refereed
Publication Year:	2024
Publication Month:	Мау
Vol No.:	13
Issue No.:	05



Editor-In-Chief International Journal of Business and Management Invention (IJBMI) E-mail ID: ijbmi@invmails.com Web: www.ijbmi.org

Impact Factor: 4.72

UGC Approval Serial Number: 4485 & UGC Journal Number: 46889